

# CROWD MANAGEMENT FOR SPORT AND SPECIAL EVENTS

MGT-475



# FEMA

DHS/FEMA-funded course

April 28&29, 2026 - 8:00am-5:00pm

Hilliard Joint Safety Services Building, 5171 Northwest Parkway, Hilliard, OH 43026

# CROWD MANAGEMENT FOR SPORT AND SPECIAL EVENTS

MGT-475

## Course Overview

This course will provide participants with tools and techniques for conducting crowd management and crowd control. Participants will engage in scenario-based activities designed to expand their ability to resolve risks related to crowd management and crowd control. The training is applicable across the United States regardless of the venue size, capacity, or type of event. Those who successfully complete this course should be able to use this training to develop or improve crowd management and crowd control programs for any sport or special event.

## Topics

- Crowd Management/Control Strategies
- Prepared Planning vs Impromptu Planning
- Characteristics Affecting Crowd Dynamics
- Individual and Collective Behavior
- Factors of Crowd Dynamics
- Tools and Technology
- Crowd Management and Crowd Control Differences

## Participants

- Sport Venue Managers
- Emergency Managers
- Law Enforcement
- Fire and EMS Responders
- Local Government
- County/City Emergency Personnel
- Venue or Event Security
- Visitors/Welcome Bureau
- Mass Transit
- Committee Organizers
- Event Planners/Promoters
- Volunteer Service Organizers

## Recommended Training

- AWR-167: Sport and Special Event Risk Management and Planning
- IS-100: Introduction to the Incident Command System
- IS-200: ICS for Single Resources and Initial Action Incidents (ICS)
- IC-700: An Introduction to the National Incident Management Systems (NIMS)
- IC-800: National Response Framework, An Introduction

## Course Length

Two Days (16 hours)

## Venue

Jurisdiction

## Class Size

24-40 Participants

## CEU Credits

1.6

Students must register and bring a copy of their FEMA/SID number to class.



**National Center for Spectator Sports Safety and Security (NCS<sup>4</sup>)**

The University of Southern Mississippi

For more information, contact [NCS4Train@usm.edu](mailto:NCS4Train@usm.edu).

[NCS4.USM.EDU/TRAINING](http://NCS4.USM.EDU/TRAINING)

# Crowd Management For Sport & Special Events

MGT-475

April 28&29, 2026 - 8:00am-5:00pm

Registration Form

Name: \_\_\_\_\_

Organization: \_\_\_\_\_

Title: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

FEMA SID#: \_\_\_\_\_

Location of training:

Hilliard Joint Safety Services Building  
5171 Northwest Parkway, Hilliard, OH 43026

Completed forms can be emailed to [pktickle@franklincountyohio.gov](mailto:pktickle@franklincountyohio.gov)

To retrieve your FEMA SID# or to create one, please use this link:  
<https://cdp.dhs.gov/femasid/>

## **IMPORTANT REGISTRATION INFORMATION**

Use the paper registration form or register via the FCEM&HS website: <https://fcmhs.org/Training-Exercises/Training-Registration-Form>

Once you register with FCEM&HS and receive your approval by email, you will then be given information on how to register for the class on the TEEX website.